

Welcome to UMass Dining!

Whether you are new to campus or returning for another semester, award winning UMass Dining warmly welcomes you. We have created an app for you to safely order and receive delicious meals at the touch of a button. Please contact [quarantinemeals@umass.edu](mailto:quarantinemeals@umass.edu) or call 413-545-2472, 8am to 10pm 7 days a week if you have any questions or concerns.

Please review ALL steps below to register and set up the UMass Meal Ordering app:

1. Click this link to register for the UMass Meal Ordering App: <http://txtco.de/pmmwuego>
2. You will receive an email from [no-reply@touchwork.com](mailto:no-reply@touchwork.com) within 5 minutes after completing the registration with:
  - A link to download the app on your phone (iPhone and Android is available)
  - A personal configuration ID code to activate your account
3. After downloading the app, enter the following information when prompted:
  - I. Set Device ID: Enter your SPIRE/Student ID number (Example: 32056840)
  - II. Set Location Name: UMass
  - III. Set Configuration ID: Copy and paste the code from the email you received
4. If you see a screen with pictures of all the wonderful UMass Dining food, then it worked!

Daily Meal Ordering Instructions:

Note: All meals must be ordered before 5 pm for the food to be delivered the next day  
(For example, order by 5pm on Monday for Tuesdays' meals).

1. To order your food, open the Kinetica TouchandTell app.
2. Press on the "Menu" button in the left corner
3. Select your location and type the apartment
4. Select any restrictions you may have. If you have none, select "No Restrictions"  
If you have any allergies or special requests, select "Food Allergies/Intolerances", then select your allergy or select other and type your request.
5. Click on the link "Tomorrow's Menu" and select one option for each meal (default is "No Meal")
6. After you have selected all your meals, press "Save/Back".
7. Your order is confirmed when the form reads "Thank you for your order"

IMPORTANT INFORMATION:

- Allergens & ingredients are available on the app so you can see if you must avoid certain foods.
- Meals will be served between the following times:
  - o Breakfast 9:00am – 10:00am
  - o Lunch 12:00pm-1:30pm
  - o Dinner 6:00pm-7:30pm (includes late night snack)

Please review the "Instructions" tab in the app for a list of more important information!

It is our distinct pleasure to serve you this spring; healthy, sustainably and safely. If you have any questions, please contact [quarantinemeals@umass.edu](mailto:quarantinemeals@umass.edu).

Best Regards,

UMass Dining

[www.umassdining.com](http://www.umassdining.com)